



Mac OS X Up-To-Date

Your Macintosh is a state-of-the-art computer, engineered for power, speed and ease of use. It is ready for Mac OS X v10.2 "Jaguar" which significantly enhances the modern foundation of Mac OS X and builds upon it with innovative new features including iChat, an AOL compatible instant messaging application, an expanded, more powerful Mail application featuring advanced junk mail filtering, and Sherlock 3, the evolution of web searching that will change the way you use the Internet.

Apple would like to give you the opportunity to upgrade to Mac OS X v10.2 "Jaguar." Customers who purchase a qualifying Mac OS X v10.1 retail product or a new Macintosh computer on or after July 17, 2002, that does not have Mac OS X v10.2 "Jaguar" included can upgrade to Mac OS X v10.2 "Jaguar" for US\$19.95.* See "Terms and Conditions" for program details.

The program ends on October 31, 2002. Your order must be postmarked or faxed by October 31, 2002, so order your upgrade now.

Your order will be shipped when product is available in August.

Mac OS X v10.1 Retail Product Purchasers

If you bought a Mac OS X v10.1 retail product, download and complete the appropriate order form:

[U.S. customers](#)

New Macintosh Purchasers

Apple Online Store Customers

If you bought your computer directly from the Apple online store (via phone on web), follow one of these links to participate in the program:

[U.S. customers](#)

[Canadian customers \(English\)](#)

[Canadian customers \(French\)](#)

Online Order Form

If you bought your computer from an authorized Apple reseller or Apple retail store, follow one of these links to participate in the program:

[U.S. customers](#)

[Canadian customers \(English\)](#)

[Canadian customers \(French\)](#)

Mail, Phone, Fax

If you prefer to mail or fax your order, please fill out the order form below, or to place a phone order, call 800-335-9258, Monday through Friday, 8 a.m. to 8 p.m. EST.



[Mac OS X Up-To-Date order form](#)

Requires Adobe [Acrobat Reader](#)

Qualifying Computers

A Macintosh computer qualifies for this program if it was sold by an authorized Apple reseller or Apple Computer, Inc., on or after July 17, 2002, and does not have Mac OS X v10.2 "Jaguar" included. The combination of your date of purchase and the computer marketing part number is used to determine whether your order qualifies for this program.



[Qualifying Systems Matrix](#)

Multiple Qualifying Computers on a Single Invoice

If you purchase multiple qualifying products on a single invoice, you can either (1) purchase a Single-User CD Upgrade Kit for each qualifying product, at a cost of US\$19.95 each plus appropriate sales tax*; or (2) purchase fewer Single-User CD Upgrade Kits and request the Right to Copy for the remaining qualifying products.

*Covers product plus shipping and handling fee. U.S. customers add appropriate state sales tax.

Terms and Conditions

- This program entitles the purchaser of a qualifying Macintosh computer purchased on or after July 17, 2002, to upgrade to Mac OS X v10.2 “Jaguar.” See “Qualifying Computers” for information on how to determine whether your computer qualifies.
- Mac OS updates, which may currently be downloaded from <http://www.apple.com> or software update, are not included in this program. Future Mac OS releases may be provided through this program; however, Apple reserves the right to change or discontinue this program at any time without notice.
- To receive your Mac OS X v10.2 “Jaguar” upgrade, you must complete the order form and provide a photocopy of a dated, itemized sales receipt or packing slip indicating the marketing part number(s) of the qualifying system(s) purchased.
- The program ends on October 31, 2002. Completed order form, payment, and dated, itemized sales receipt must be postmarked or faxed by October 31, 2002 to the address or fax number listed on this form. Please note that only credit card orders can be faxed.
- This offer is good only in the United States (50 states and the District of Columbia) and Canada, and valid only in accordance with the terms set forth on this certificate.
- Void where prohibited by law or where otherwise restricted.
- Upon receipt of your order, products from inventory in stock will be shipped within 24 hours via first-class mail (U.S. postal delivery typically takes 3 to 7 working days). Canadian orders may require additional delivery time due to customs processing.
- APPLE RESERVES THE RIGHT TO CHANGE THE TERMS OF THIS OFFER AT ANY TIME WITHOUT NOTICE.
- Lost, late, mutilated, or misdirected mail or fax errors are not the responsibility of Apple or Corporate Services and will not be considered.
- Apple is not responsible for printing errors.
- No refunds or returns will be allowed.
- This offer is not valid in conjunction with any other Mac OS offer from Apple.
- The Mac OS software and the Right to Copy must be used solely with the products that qualify for this offer.
- This offer is limited to one Mac OS X v10.2 “Jaguar” CD Upgrade Kit per qualifying computer purchased.
- This offer is applicable only to purchases by end users and not by resellers.
- Keep a copy of the Terms and Conditions as well as your completed order form for your records.

[Home](#) > [Mac OS X](#) > Mac OS X Up-To-Date Program

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