Here’s how Apple Trade In works.

Important: If you are currently enrolled in the iPhone Upgrade Programme, please upgrade your device through that programme and do not proceed with Apple Trade In. Check your upgrade eligibility status

1. See what your smartphone is worth.

Answer a few questions to get your estimated trade-in value. If you pay monthly, we’ll apply the value as instant credit to lower the monthly payments of your new iPhone. If you pay in full, we’ll credit your payment method after we receive your trade-in.

2. Get it ready to trade in.

After you buy your new iPhone, we’ll send you a trade-in kit and an email with instructions on how to prepare your smartphone for trade-in.

3. Ship your smartphone within 14 days.

Once we receive your smartphone, a team will inspect and verify its condition. If everything checks out, your trade-in is complete. If your smartphone doesn’t match the condition you described, you’ll receive an email with next steps.

If you choose to pay in full and the value of your smartphone trade-in is more than the cost of your new iPhone, you’ll receive an Apple Gift Card by email with the remaining amount.

Have questions about buying an iPhone?
Chat with an iPhone Specialist