

ETRECHECK – APPS ARE CRASHING

EtreCheck version: 3.4.6 (460)

Report generated 2019-10-20 10:05:34

Download EtreCheck from <https://etrecheck.com>

Runtime: 2:31

Performance: Excellent

Click the [\[Lookup\]](#) links for more information from Apple Support Communities.

Click the [\[Details\]](#) links for more information about that line.

Click the [\[Remove/Report\]](#) links to remove adware or update the whitelist of legitimate software.

Click the [\[Clean up\]](#) link to delete unused files.

Problem: Apps are crashing

Hardware Information: ⓘ

MacBook Pro (13-inch, 2016, Four Thunderbolt 3 Ports)

[\[Technical Specifications\]](#) - [\[User Guide\]](#) - [\[Warranty & Service\]](#)

MacBook Pro - model: MacBookPro13,2

1 2,9 GHz Intel Core i5 (i5-6267U) CPU: 2-core

8 GB RAM Not upgradeable

BANK 0/DIMM0

4 GB LPDDR3 2133 MHz ok

BANK 1/DIMM0

4 GB LPDDR3 2133 MHz ok

Handoff/Airdrop2: supported

Wireless: en0: 802.11 a/b/g/n/ac

Battery: Health = Normal - Cycle count = 215

Proxy: ProxyAutoConfig

Proxy: ProxyAutoDiscovery

iCloud Quota: 4.74 GB available

Video Information: ⓘ

Intel Iris Graphics 550 - VRAM: 1536 MB

Color LCD

Disk Information: ⓘ

APPLE SSD AP0256J disk0: (251 GB) (Solid State - TRIM: Yes)

(disk0s1) <not mounted> [EFI]: 315 MB

(disk0s2) <not mounted> [APFS Container]: 250.69 GB

USB Information: ⓘ

USB30Bus

Apple Inc. iBridge

USB31Bus

USB31Bus

Thunderbolt Information: ⓘ

Apple Inc. thunderbolt_bus_1
Apple Inc. thunderbolt_bus_0

Virtual disks: ⓘ

Macintosh HD (disk1s1 - APFS) / [Startup]: 250.69 GB (66.49 GB free)
Physical disk: disk0s2 250.69 GB (66.49 GB free)
(disk1s2) <not mounted> [Preboot]: 250.69 GB
Physical disk: disk0s2 250.69 GB
(disk1s3) <not mounted> [Recovery]: 250.69 GB
Physical disk: disk0s2 250.69 GB
(disk1s4) /private/var/vm [VM]: 250.69 GB
Physical disk: disk0s2 250.69 GB

System Software: ⓘ

macOS 10.14.4 (18E226) - Time since boot: about 11 hours

Gatekeeper: ⓘ

Mac App Store and identified developers

Possible adware: ⓘ

Unknown file: ~/Library/LaunchAgents/com.smallcubed.suite.helper.plist
zsh -c "\$HOME/Library/Application
Support/com.smallcubed.suite/SmallCubed Suite
Helper.app/Contents/MacOS/SmallCubed Suite Helper"
One possible adware file found. [Remove/Report]

Clean up: ⓘ

~/Library/LaunchAgents/com.skype.skype.shareagent.plist

/Applications/Skype.app/Contents/Library/LaunchServices/com.skype.skype.shareagent.bundle/Contents/MacOS/com.skype.skype.shareagent

Executable not found!
One orphan file found. [Clean up]

Kernel Extensions: ⓘ

/Applications/VMware Horizon Client.app
[not loaded] com.vmware.kext.vmioplug.17.2.2 (17.2.2) **[Lookup]**

/Library/Extensions
[not loaded] com.kandasoft.driver.Callnote (1.0.5 - SDK 10.9) **[Lookup]**

System Launch Agents: ⓘ

[failed] com.apple.Maps.pushdaemon.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.ReportCrash.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.Safari.SafeBrowsing.Service.plist (Apple, Inc. - installed 2019-03-21)

[failed] com.apple.SafariCloudHistoryPushAgent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.SafeEjectGPUAgent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.UsageTrackingAgent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.akd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.apfsuseragent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.audio.AudioComponentRegistrar.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.cache_delete.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.cmfsyncagent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.colorsync.useragent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.coreparsec.silhouette.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.photoanalysisd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.quicklook.ThumbnailsAgent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.secinitd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.security.cloudkeychainproxy3.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.softwareupdate_notify_agent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.videosubscriptionsd.plist (Apple, Inc. - installed 2019-03-21)
[not loaded] 8 Apple tasks
[loaded] 174 Apple tasks
[running] 100 Apple tasks

System Launch Daemons: ⓘ

[failed] com.apple.AssetCache.builtin.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.CryptoTokenKit.ahp.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.GameController.gamecontrollerd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.InstallerDiagnostics.installerdiagd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.ReportCrash.Root.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.akd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.aslmanager.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.audio.AudioComponentRegistrar.daemon.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.bootinstalld.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.captiveagent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.colorsync.displayservices.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.colorsyncd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.findmymac.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.ifdreader.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.installd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.mobileactivationd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.nfcd.plist (Apple, Inc. - installed 2019-03-21)

[failed] com.apple.periodic-daily.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.rtcreportingd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.secinitd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.seld.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.softwareupdated.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.sysdiagnose.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.system_installd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.usbd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.xpc.smd.plist (Apple, Inc. - installed 2019-03-21)
[not loaded] 36 Apple tasks
[loaded] 173 Apple tasks
[running] 99 Apple tasks

Launch Agents: ⓘ

[loaded] com.microsoft.OneDriveStandaloneUpdater.plist (Microsoft Corporation - installed 2019-10-19) **[Lookup]**
[loaded] com.microsoft.update.agent.plist (Microsoft Corporation - installed 2019-01-04) **[Lookup]**

Launch Daemons: ⓘ

[loaded] com.adobe.acc.installer.plist (Adobe Systems, Inc. - installed 2017-10-22) **[Lookup]**
[loaded] com.adobe.fpsaud.plist (Adobe Systems, Inc. - installed 2019-09-24) **[Lookup]**
[loaded] com.apple.installer.osmessagetracing.plist (Apple, Inc. - installed 2019-03-21)
[running] com.bombich.ccchelper.plist (Bombich Software, Inc. - installed 2019-10-16) **[Lookup]**
[not loaded] com.microsoft.OneDriveStandaloneUpdaterDaemon.plist (Microsoft Corporation - installed 2019-10-19) **[Lookup]**
[not loaded] com.microsoft.OneDriveUpdaterDaemon.plist (? 0 ? - installed 2018-09-20) **[Lookup]**
[loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2019-01-04) **[Lookup]**
[loaded] com.microsoft.office.licensingV2.helper.plist (Microsoft Corporation - installed 2018-09-10) **[Lookup]**

User Launch Agents: ⓘ

[loaded] com.dropbox.DropboxMacUpdate.agent.plist (Dropbox, Inc. - installed 2019-08-21) **[Lookup]**
[loaded] com.google.keystone.agent.plist (Google, Inc. - installed 2019-10-03) **[Lookup]**
[loaded] com.google.keystone.xpcservice.plist (Google, Inc. - installed 2019-10-03) **[Lookup]**
[not loaded] com.microsoft.OneDriveMigrationLauncher.plist (Microsoft Corporation - installed 2019-10-19) **[Lookup]**

[loaded] com.skype.skype.shareagent.plist (? 9e64636f 0 - installed 2018-06-13) **[Lookup]** -
/Applications/Skype.app/Contents/Library/LaunchServices/com.skype.skype.shareagent.bundle/Contents/MacOS/com.skype.skype.shareagent: Executable not found!

[running] com.smallcubed.suite.helper.plist (Shell Script ebe82909 - installed 2019-03-21)

User Login Items: [*i*](#)

DEVONthink Sorter Application
(/Applications/DEVONthink
Pro.app/Contents/PlugIns/SorterPlugin.bundle/Contents/MacOS/DEVONthink
Sorter.app)
Default Folder X Application
(/Applications/Default Folder X.app)
OneDrive Application - Hidden
(/Applications/OneDrive.app)
SpiderOakONE Application
(/Applications/SpiderOakONE.app)
Alfred 4 Application
(/Applications/Alfred 4.app)
Box Local Com Server Application
(~/Library/Application Support/Box/Box Edit/Box Local Com Server.app)
Skype for Business Application
(/Applications/Skype for Business.app)
HazelHelper Application
(~/Library/PreferencePanels/Hazel.prefPane/Contents/MacOS/HazelHelper.app)
Dropbox Application
(/Applications/Dropbox.app)
OneDrive Application - Hidden
(/Applications/OneDrive.app)
CCC User Agent Application (Bombich Software, Inc. - installed 2019-10-16)
(/Applications/Carbon Copy Cloner.app/Contents/Library/LoginItems/CCC User
Agent.app)
Box Edit Application
(~/Library/Application Support/Box/Box Edit/Box Edit.app)

Internet Plug-ins: [*i*](#)

FlashPlayer-10.6: 32.0.0.270 (installed 2019-10-09) **[Lookup]**
QuickTime Plugin: 7.7.3 (installed 2019-04-09)
Flash Player: 32.0.0.270 (installed 2019-10-09) **[Lookup]**
MeetingJoinPlugin: 1.0 (installed 2019-06-07) **[Lookup]**

User internet Plug-ins: [*i*](#)

ZoomUsPlugIn: 4.5.2 (3370.0908) (installed 2019-09-24) **[Lookup]**

3rd Party Preference Panes: [*i*](#)

Flash Player (installed 2019-09-24) **[Lookup]**

FUSE (installed 2019-05-28) [\[Lookup\]](#)

Hazel (installed 2019-05-06) [\[Lookup\]](#)

Time Machine: [i](#)

Time Machine not configured!

Top Processes by CPU: [i](#)

12%	WindowServer
8%	kernel_task
8%	OneDrive
5%	mds
5%	mdworker_shared

Top Processes by Memory: [i](#)

599 MB	kernel_task
287 MB	com.apple.WebKit.WebContent
248 MB	Microsoft Word
246 MB	Finder
156 MB	OneDrive

Top Processes by Network Use: [i](#)

Input	Output	Process name
541 KB	76 KB	CalendarAgent
70 KB	517 KB	SpiderOakONE
93 KB	327 KB	Skype
206 KB	199 KB	nvALT
80 KB	243 KB	Dropbox

Top Processes by Energy Use: [i](#)

18.18	mds_stores
13.06	WindowServer
8.78	OneDrive
6.24	nvALT

Virtual Memory Information: [i](#)

1.73 GB	Available RAM
302 MB	Free RAM
6.27 GB	Used RAM
1.44 GB	Cached files
913 MB	Swap Used

Software installs (last 30 days): [i](#)

flickery: 1.9.47 (installed 2019-10-08)
Evernote: 7.13 (installed 2019-10-08)
Adobe Flash Player: (null) (installed 2019-10-09)
BetterSnapTool: 1.9.2 (installed 2019-10-17)

Install information may not be complete.

Diagnostics Events (last 3 days for minor events): [*i*](#)

2019-10-20 09:21:57 Finder.app High CPU use [\[Open\]](#) [\[Details\]](#)

2019-10-20 09:19:24 distnoted High CPU use [\[Open\]](#) [\[Details\]](#)

2019-10-19 22:43:40 Skype for Business.app Crash [\[Open\]](#)

Cause: Performing @selector(terminate:) from sender NSMenuItem
0x600000bb4960

abort() called

2019-10-18 14:04:46 Mail.app Hang [\[Open\]](#)

2019-10-17 23:35:09 VLC.app Crash [\[Open\]](#)

Cause: Assertion failed: (_eventPort != NULL), function -[SPMediaKeyTap
startWatchingMediaKeys], file

../../../../extras/package/macosx/../../../../modules/gui/macosx/SPMediaKeyTap.m, line
87.

2019-10-17 20:39:28 OneDrive.app High CPU use [\[Open\]](#) [\[Details\]](#)

2019-10-17 20:28:28 com.apple.appkit.xpc.openAndSavePanelService High
CPU use [\[Open\]](#) [\[Details\]](#)

ETRECHECK – BEACH BALLING

EtreCheck version: 3.4.6 (460)

Report generated 2019-10-20 10:17:41

Download EtreCheck from <https://etrecheck.com>

Runtime: 2:16

Performance: Excellent

Click the [\[Lookup\]](#) links for more information from Apple Support Communities.
Click the [\[Details\]](#) links for more information about that line.

Problem: Beachballing

Hardware Information: ⓘ

MacBook Pro (13-inch, 2016, Four Thunderbolt 3 Ports)

[\[Technical Specifications\]](#) - [\[User Guide\]](#) - [\[Warranty & Service\]](#)

MacBook Pro - model: MacBookPro13,2

1 2,9 GHz Intel Core i5 (i5-6267U) CPU: 2-core

8 GB RAM Not upgradeable

BANK 0/DIMM0

4 GB LPDDR3 2133 MHz ok

BANK 1/DIMM0

4 GB LPDDR3 2133 MHz ok

Handoff/Airdrop2: supported

Wireless: en0: 802.11 a/b/g/n/ac

Battery: Health = Normal - Cycle count = 215

Proxy: ProxyAutoConfig

Proxy: ProxyAutoDiscovery

iCloud Quota: 4.74 GB available

Video Information: ⓘ

Intel Iris Graphics 550 - VRAM: 1536 MB

Color LCD

Disk Information: ⓘ

APPLE SSD AP0256J disk0: (251 GB) (Solid State - TRIM: Yes)

(disk0s1) <not mounted> [EFI]: 315 MB

(disk0s2) <not mounted> [APFS Container]: 250.69 GB

USB Information: ⓘ

USB30Bus

Apple Inc. iBridge

USB31Bus

USB31Bus

Thunderbolt Information: ⓘ

Apple Inc. thunderbolt_bus_1
Apple Inc. thunderbolt_bus_0

Virtual disks: ⓘ

Macintosh HD (disk1s1 - APFS) / [Startup]: 250.69 GB (66.34 GB free)
Physical disk: disk0s2 250.69 GB (66.34 GB free)
(disk1s2) <not mounted> [Preboot]: 250.69 GB
Physical disk: disk0s2 250.69 GB
(disk1s3) <not mounted> [Recovery]: 250.69 GB
Physical disk: disk0s2 250.69 GB
(disk1s4) /private/var/vm [VM]: 250.69 GB
Physical disk: disk0s2 250.69 GB

System Software: ⓘ

macOS 10.14.4 (18E226) - Time since boot: about 11 hours

Gatekeeper: ⓘ

Mac App Store and identified developers

Kernel Extensions: ⓘ

/Applications/VMware Horizon Client.app

[not loaded] com.vmware.kext.vmioplug.17.2.2 (17.2.2) [\[Lookup\]](#)

/Library/Extensions

[not loaded] com.kandasoft.driver.Callnote (1.0.5 - SDK 10.9) [\[Lookup\]](#)

System Launch Agents: ⓘ

[failed] com.apple.Maps.pushdaemon.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.ReportCrash.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.SafariCloudHistoryPushAgent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.SafeEjectGPUAgent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.UsageTrackingAgent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.akd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.apfsuseragent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.audio.AudioComponentRegistrar.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.cache_delete.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.cmfsyncagent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.coreparsec.silhouette.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.photoanalysisd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.quicklook.ThumbnailsAgent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.secinitd.plist (Apple, Inc. - installed 2019-03-21)

[failed] com.apple.security.cloudkeychainproxy3.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.softwareupdate_notify_agent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.videosubscriptionsd.plist (Apple, Inc. - installed 2019-03-21)
[not loaded] 8 Apple tasks
[loaded] 175 Apple tasks
[running] 101 Apple tasks

System Launch Daemons: ⓘ

[failed] com.apple.AssetCache.builtin.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.CryptoTokenKit.ahp.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.GameController.gamecontrollerd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.InstallerDiagnostics.installerdiagd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.ReportCrash.Root.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.akd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.aslmanager.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.audio.AudioComponentRegistrar.daemon.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.bootinstalld.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.captiveagent.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.colorsync.displayservices.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.findmymac.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.ifdreader.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.installd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.mobileactivationd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.nfcd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.periodic-daily.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.rtcreportingd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.secinitd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.seld.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.softwareupdated.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.sysdiagnose.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.system_installd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.usbd.plist (Apple, Inc. - installed 2019-03-21)
[failed] com.apple.xpc.smd.plist (Apple, Inc. - installed 2019-03-21)
[not loaded] 36 Apple tasks
[loaded] 173 Apple tasks
[running] 100 Apple tasks

User Login Items: ⓘ

DEVONthink Sorter Application

(/Applications/DEVONthink
Pro.app/Contents/PlugIns/SorterPlugin.bundle/Contents/MacOS/DEVONthink
Sorter.app)
Default Folder X Application
(/Applications/Default Folder X.app)
OneDrive Application - Hidden
(/Applications/OneDrive.app)
SpiderOakONE Application
(/Applications/SpiderOakONE.app)
Alfred 4 Application
(/Applications/Alfred 4.app)
Box Local Com Server Application
(~/Library/Application Support/Box/Box Edit/Box Local Com Server.app)
Skype for Business Application
(/Applications/Skype for Business.app)
HazelHelper Application
(~/Library/PreferencePanes/Hazel.prefPane/Contents/MacOS/HazelHelper.app)
Dropbox Application
(/Applications/Dropbox.app)
OneDrive Application - Hidden
(/Applications/OneDrive.app)
CCC User Agent Application (Bombich Software, Inc. - installed 2019-10-16)
(/Applications/Carbon Copy Cloner.app/Contents/Library/LoginItems/CCC User
Agent.app)
Box Edit Application
(~/Library/Application Support/Box/Box Edit/Box Edit.app)

Internet Plug-ins: ⓘ

FlashPlayer-10.6: 32.0.0.270 (installed 2019-10-09) [\[Lookup\]](#)
QuickTime Plugin: 7.7.3 (installed 2019-04-09)
Flash Player: 32.0.0.270 (installed 2019-10-09) [\[Lookup\]](#)
MeetingJoinPlugin: 1.0 (installed 2019-06-07) [\[Lookup\]](#)

User internet Plug-ins: ⓘ

ZoomUsPlugIn: 4.5.2 (3370.0908) (installed 2019-09-24) [\[Lookup\]](#)

3rd Party Preference Panes: ⓘ

Flash Player (installed 2019-09-24) [\[Lookup\]](#)
FUSE (installed 2019-05-28) [\[Lookup\]](#)
Hazel (installed 2019-05-06) [\[Lookup\]](#)

Time Machine: ⓘ

Time Machine not configured!

Top Processes by CPU: ⓘ

13%	WindowServer
11%	OneDrive
4%	kernel_task
2%	mds_stores
2%	mds

Top Processes by Memory: ⓘ

722 MB	kernel_task
264 MB	com.apple.WebKit.WebContent
229 MB	Finder
208 MB	Microsoft Word
181 MB	Skype Helper

Top Processes by Network Use: ⓘ

Input	Output	Process name
367 KB	419 KB	Skype
329 KB	274 KB	Mail
74 KB	524 KB	SpiderOakONE
557 KB	36 KB	CalendarAgent
89 KB	395 KB	Dropbox

Top Processes by Energy Use: ⓘ

14.80	WindowServer
8.10	OneDrive
7.24	nvALT
4.30	mds

Virtual Memory Information: ⓘ

1.97 GB	Available RAM
27 MB	Free RAM
6.03 GB	Used RAM
1.95 GB	Cached files
721 MB	Swap Used

Software installs (last 30 days): ⓘ

flickery: 1.9.47 (installed 2019-10-08)
Evernote: 7.13 (installed 2019-10-08)
Adobe Flash Player: (null) (installed 2019-10-09)
BetterSnapTool: 1.9.2 (installed 2019-10-17)

Install information may not be complete.

Diagnostics Events (last 3 days for minor events): ⓘ

2019-10-20 09:21:57	Finder.app High CPU use	[Open] [Details]
2019-10-20 09:19:24	distnoted High CPU use	[Open] [Details]

2019-10-19 22:43:40 Skype for Business.app Crash [\[Open\]](#)

Cause: Performing @selector(terminate:) from sender NSMenuItem
0x600000bb4960
abort() called

2019-10-18 14:04:46 Mail.app Hang [\[Open\]](#)

2019-10-17 23:35:09 VLC.app Crash [\[Open\]](#)

Cause: Assertion failed: (_eventPort != NULL), function -[SPMediaKeyTap
startWatchingMediaKeys], file
../../../../extras/package/macosx/../../../../modules/gui/macosx/SPMediaKeyTap.m, line
87.

2019-10-17 20:39:28 OneDrive.app High CPU use [\[Open\]](#) [\[Details\]](#)

2019-10-17 20:28:28 com.apple.appkit.xpc.openAndSavePanelService High
CPU use [\[Open\]](#) [\[Details\]](#)