

**EtreCheck version: 3.1.5 (343)**

**Report generated 2017-01-30 12:19:46**

**Download EtreCheck from <https://eterecheck.com>**

**Runtime 3:14**

**Performance: Good**

Click the [\[Support\]](#) links for help with non-Apple products.

Click the [\[Details\]](#) links for more information about that line.

**Problem:** Other problem

**Hardware Information:** ⓘ

MacBook Air (13-inch, Early 2015)

[\[Technical Specifications\]](#) - [\[User Guide\]](#) - [\[Warranty & Service\]](#)

MacBook Air - model: MacBookAir7,2

1 1.6 GHz Intel Core i5 (i5-5250U) CPU: 2-core

4 GB RAM Not upgradeable

BANK 0/DIMM0

2 GB DDR3 1600 MHz ok

BANK 1/DIMM0

2 GB DDR3 1600 MHz ok

Bluetooth: Good - Handoff/Airdrop2 supported

Wireless: en0: 802.11 a/b/g/n/ac

Battery: Health = Normal - Cycle count = 374

**Video Information:** ⓘ

Intel HD Graphics 6000

Color LCD 1440 x 900

**System Software:** ⓘ

OS X Yosemite 10.10.5 (14F2109) - Time since boot: about 4 days

**Disk Information:** ⓘ

APPLE SSD SM0256G disk0 : (251 GB) (Solid State - TRIM: Yes)

[\[Show SMART report\]](#)

EFI (disk0s1) <not mounted> : 210 MB

Re[redacted]overy HD (disk0s3) <not mounted> [Recovery]: 650 MB

Ma[redacted]intosh HD (disk1) / [Startup]: 249.78 GB (52.49 GB free)

Core Storage: disk0s2 250.14 GB Online

**USB Information:** ⓘ

Apple Internal Memory Card Reader  
Apple Inc. iPhone  
Apple Inc. BRCM20702 Hub  
Apple Inc. Bluetooth USB Host Controller

**Thunderbolt Information:** ⓘ

Apple Inc. thunderbolt\_bus

**Gatekeeper:** ⓘ

Anywhere

**Unknown Files:** ⓘ

/Library/Laun[redacted]hDaemons/com.AngularTech.OsxHelper.plist  
/Library/PrivilegedHelperTools/[redacted]om.AngularTech.OsxHelper

**One unknown file found. [Check files]**

**Kernel Extensions:** ⓘ

**/Appli[redacted]ations/Tunnelblick.app**

[not loaded] net.tunnelblick.tap (20111101 (Tunnelblick build 4054) Unsigned - 2014

[not loaded] net.tunnelblick.tun (20111101 (Tunnelblick build 4054) Unsigned - 2014

**/Library/StartupItems/ArcanaStartupSound/Resources**

[not loaded] arcana.PRAM (1.1b3 - 2012-03-16) [\[Support\]](#)

**/Library/StartupItems/BRESINKx86Monitoring**

[not loaded] com.bresink.driver.BRESINKx86Monitoring (9.0 - 2014-06-30) [\[Suppo](#)

**/System/Library/Extensions**

[not loaded] com.logmein.driver.LogMeInSoundDriver (1.0.2 - SDK 10.5 - 2017-01-:

**Startup Items:** ⓘ

ArcanaStartupSound: Path: /Library/StartupItems/ArcanaStartupSound

HWNetMgr: Path: /Library/StartupItems/HWNetMgr

HWPortDetect: Path: /Library/StartupItems/HWPortDetect

Sudochmod: Path: /Library/StartupItems/Sudochmod

Startup items no longer function in OS X Yosemite or later

**System Launch Agents:** ⓘ

**[failed]** [redacted]om.apple.security.keychain-circle-notification.plist (2016

[not loaded] 5 Apple tasks

**[loaded]** 138 Apple tasks  
**[running]** 53 Apple tasks  
**[killed]** 15 Apple tasks  
**15 processes killed due to insufficient RAM**

#### System Launch Daemons: ⓘ

**[not loaded]** 42 Apple tasks  
**[loaded]** 129 Apple tasks  
**[running]** 76 Apple tasks  
**[killed]** 15 Apple tasks  
**15 processes killed due to insufficient RAM**

#### Launch Agents: ⓘ

**[failed]** [redacted]om.brother.LOGINserver.plist (2010-09-08) **[Support]** - **Brother/Utilities/Server/LOGINserver.app/Contents/MacOS/LOGINserver: Executable not found!**

**[loaded]** [redacted]om.google.keystone.agent.plist (2017-01-13) **[Support]**

**[failed]** [redacted]om.logmein.LMILaunchAgentFixer.plist (2013-09-24) **[Support]** - **LogMein/bin/LMILaunchAgentFixer: Executable not found!**

**[failed]** [redacted]om.machangout.glims.agent.plist (2013-11-26) **[Support]** - **Glims Agent.app/Contents/MacOS/Glims Agent: Executable not found!**

**[not loaded]** [redacted]om.oracle.java.Java-Updater.plist **[Support]**

**[running]** jp.[redacted]o.canon.CUPSPS2.BG.plist (2011-05-10) **[Support]**

**[failed]** jp.[redacted]o.canon.UFR2.BG.plist (2010-07-29) **[Support]** - **Canon/UFR2/Utilities/UFR2.BG: Executable not found!**

**[loaded]** org.ma[redacted]osforge.xquartz.startx.plist (2016-05-05) **[Support]**

#### Launch Daemons: ⓘ

**[loaded]** [redacted]om.AngularTech.OsxHelper.plist (2017-01-26) **[Support]**

**[loaded]** [redacted]om.adobe.fpsaud.plist (2016-12-16) **[Support]**

**[loaded]** [redacted]om.google.keystone.daemon.plist (2017-01-23) **[Support]**

**[loaded]** [redacted]om.logmein.raupdate.plist (2012-09-17) **[Support]** - **LogMein/update/raupdate: Executable not found!**

**[failed]** [redacted]om.machangout.glims.loader.plist (2013-11-26) **[Support]** - **Glims Agent.app/Contents/MacOS/Glims Agent: Executable not found!**

**[failed]** [redacted]om.magican.castle.plist (2013-06-18) **[Support]** - **LibreOffice/updates/1.0.0.0/LibreOfficeUpdater: Executable not found!**

### Application Support/Magi[redacted]an/McDaemon: Executable

[running] [redacted]om.malwarebytes.HelperTool.plist (2017-01-30) [Support]  
[loaded] [redacted]om.microsoft.autoupdate.helpertool.plist (2016-08-03)  
[loaded] [redacted]om.microsoft.office.licensing.helper.plist (2010-08-25) |  
[loaded] [redacted]om.microsoft.office.licensingV2.helper.plist (2015-08-0  
[not loaded] [redacted]om.oracle.java.Helper-Tool.plist [Support]  
[loaded] [redacted]om.oracle.java.JavaUpdateHelper.plist (2015-04-14) [S  
[loaded] [redacted]om.timesoftware.timemachineeditor.backupd-auto.plist  
[not loaded] net.privatetunnel.ovpnagent.plist (2015-12-02) [Support]  
[loaded] org.ma[redacted]osforge.xquartz.privileged\_startx.plist (2016-05-  
[loaded] org.t[redacted]pdump.chmod\_bpf.plist (2012-07-07) [Support]

### User Launch Agents: ⓘ

[loaded] [redacted]om.adobe.ARM.  
202f4087f2bbde52e3ac2df389f53a4f123223c9cc56a8fd83a6f7ae.plist (2017-01-15) [S  
[running] [redacted]om.apple.FolderActions.enabled.plist (2016-12-24)  
[loaded] [redacted]om.apple.FolderActions.folders.plist (2015-09-30)  
[loaded] [redacted]om.citrixonline.GoToMeeting.G2MUpdate.plist (2017-0  
[failed] [redacted]om.lastpass.LastPassHelper.plist (2016-09-23) [Support  
Application Support/LastPass/LastPassHelper.app/Contents/M  
LastPassHelper: Executable not found!  
[loaded] [redacted]om.zimbra.desktop.plist (2015-08-24) [Support] - ~/Li  
Desktop/bin/zdesktop: Executable not found!

### User Login Items: ⓘ

Spark Daemon Application  
(/Applications/Spark.app/Contents/SharedSupp  
Daemon.app)  
Calendar Application  
(/Applications/Calendar.app)  
AdobeResour[redacted]eSynchronizer Application  
(/Applications/Adobe Reader.app/Contents/Su  
AdobeResour[redacted]eSynchronizer.app)  
Itsy[redacted]al 2 Application  
(~/Downloads/Itsy[redacted]al 2.app)  
Google Drive Application  
(/Applications/Google Drive.app)  
MEGAsyn[redacted] Application  
(/Applications/MEGAsync.app)  
SPanel Application  
(/Library/Printers/SPanel/Samsung/SPanel.app)

### Internet Plug-ins: ⓘ

Easy-WebPrint EX: 1.1.0 (2011-06-17) [\[Support\]](#)  
LogMeInSafari64: 1.0.730 (2012-07-11) [\[Support\]](#)  
nplastpass: 4.1.2 - SDK 10.11 (2016-09-23) [\[Support\]](#)  
Default Browser: 600 - SDK 10.10 (2015-08-20)  
OfficeLiveBrowserPlugin: 12.2.8 (2011-05-10) [\[Support\]](#)  
AdobePDFViewerNPAPI: 11.0.19 - SDK 10.6 (2017-01-15) [\[Support\]](#)  
FlashPlayer-10.6: 24.0.0.194 - SDK 10.9 (2017-01-11) [\[Support\]](#)  
DivXBrowserPlugin: 1.4 (2009-09-18) [\[Support\]](#)  
LogMeIn: 1.0.730 (2012-07-11) [\[Support\]](#)  
QuickTime Plugin: 7.7.3 (2016-12-24)  
Flash Player: 24.0.0.194 - SDK 10.9 (2017-01-11) [\[Support\]](#)  
LogMeInSafari32: 1.0.730 (2012-07-11) [\[Support\]](#)  
PepperFlashPlayer: 24.0.0.194 - SDK 10.9 (2017-01-14) [\[Support\]](#)  
AdobePDFViewer: 11.0.19 - SDK 10.6 (2017-01-15) [\[Support\]](#)  
Silverlight: 5.1.30514.0 - SDK 10.6 (2014-09-15) [\[Support\]](#)  
JavaAppletPlugin: 15.0.1 - SDK 10.7 (2015-08-19) [Check version](#)

### User internet Plug-ins: ⓘ

CitrixOnlineWebDeploymentPlugin: 1.0.105 (2013-04-25) [\[Support\]](#)  
FreeScreenSharingPlugin: Unknown - SDK 10.9 (2014-06-03) [\[Support\]](#)  
RealPlayer Plugin: Unknown

### Safari Extensions: ⓘ

DuckDuckGo - DuckDuckGo - <http://duckduckgo.com> (2016-10-04)  
OneNote Web Clipper - Microsoft Corporation - <https://www.onenote.com/clipper>  
LastPass - LastPass - <https://lastpass.com> (2016-09-23)  
YouTube5 - Connor McKay - <http://www.verticalforest.com/youtube5-extension/>  
Ghostery - GHOSTERY, Inc. - <https://www.ghostery.com/> (2016-03-14)

### 3rd Party Preference Panes: ⓘ

DivX (2011-05-10) [\[Support\]](#)  
Flash Player (2016-12-16) [\[Support\]](#)  
FUSE for OS X (OSXFUSE) (2013-07-18) [\[Support\]](#)  
MenuMeters (2014-10-22) [\[Support\]](#)  
Perian (2011-07-23) [\[Support\]](#)  
Secrets (2012-03-15) [\[Support\]](#)  
ArcanaStartupSound (2012-03-16) [\[Support\]](#)

### Time Machine: ⓘ

Skip System Files: NO

Auto backup: YES

Volumes being backed up:

Macintosh HD: Disk size: 249.78 GB Disk used: 197.29 GB

Destinations:

Data [Network]

Total size: 997.71 GB

Total number of backups: 12

Oldest backup: 1/23/17, 11:58 PM

Last backup: 1/29/17, 8:41 PM

Size of backup disk: Excellent

Backup size 997.71 GB > (Disk size 249.78 GB X 3)

### Top Processes by CPU: ⓘ

73%	firefox(2)
25%	Opera Helper(9)
24%	kernel_task
19%	WindowServer
2%	soffice

### Top Processes by Memory: ⓘ

1.00 GB	firefox(2)
829 MB	kernel_task
238 MB	Opera Helper(9)
66 MB	Skype
61 MB	Microsoft Outlook

### Virtual Memory Information: ⓘ

576 MB	Available RAM
16 MB	Free RAM
3.44 GB	Used RAM
560 MB	Cached files
2.36 GB	Swap Used

### Diagnostics Information: ⓘ

Jan 28, 2017, 10:48:19 AM /Library/Logs/Diagnosti[reda[redacted]ted]Reports/  
soffice\_2017-01-28-104819\_[redacted].cpu\_resource.diag [\[Details\]](#)

/Appli[reda[redacted]ted]ations/LibreOffice.app/Contents/MacOS/soffice

Jan 27, 2017, 01:03:37 PM /Library/Logs/Diagnosti[reda[redacted]ted]Reports/  
firefox\_2017-01-27-130337\_[redacted].cpu\_resource.diag [\[Details\]](#)

/Appli[redacted]ations/Firefox.app/Contents/MacOS/firefox