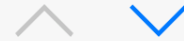
 All Inboxes

Order Date: Sep 12, 2015

Sales Order Number:

Dear

Thank you for your recent iPhone purchase at the Apple Online Store.

While processing your iPhone order, we encountered an issue with your AT&T account. According to AT&T's records, you are no longer eligible for the price indicated on your iPhone order. Your order has been canceled and you have not been charged.

If you think you've received this message in error, please contact AT&T at [1-800-331-0500](tel:1-800-331-0500). To place a new iPhone order using your current eligibility, please visit store.apple.com. If you reply to this email with your new Apple order number, we will process your order as quickly as possible.

Sincerely

The Apple Online Store

