iPhone Delivery Options

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An attempt to deliver your iPhone will be made on but not before Friday, September 19th as required by Apple. Drivers make deliveries between 9 am and 7 pm local time.

Here is some important information on the delivery of your iPhone:

1. A signature is NOT required.
2. The driver is authorized to release these packages in secure locations out of sight of the general public.
3. UPS cannot change the delivery address

If you need to change the address on your package, there are 2 options available to you:

- **You may place the package on Will Call.** ***Will Call is not available for Sprint Customers***

  a) By placing a Will Call, the package will be available for pickup from the UPS Customer Center on September 20th.

  b) A Customer Service Representative will be able to find the closest location and schedule your Will Call.

- **Only your shipper can make a change to delivery address. If you need to have your iPhone delivered to an alternate address please contact your shipper.**

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Chat is currently: OPEN
Current wait time: Less than 1 min

Chat with Support

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